



18 Bowser Pde  
SANDGATE Q 4017  
Ph: (07) 3269 1122

www.physioworks.com.au

# PRODUCT RETURNS APPLICATION (PRA) FORM

## Returns Procedure

### Please Read Carefully to Assist a Prompt Solution

**Step 1:** Please call our eshop on (07) 3269 1122 or email [admin@physioworks.com.au](mailto:admin@physioworks.com.au) to notify us of intention to return or exchange your product. Your original order number will be required to fast-track your return/exchange. You will be issued a Return Number eg RN10000 that you require for completion of the returns form below.

**Step 2:** Print out and complete this form.

**Step 3:** Return the completed form, along with the product to the address above. Please also return a copy of the original INVOICE that was sent to you with your product.

If a **refund** is requested, this will be processed less any postage costs.

If a **replacement** is requested, additional postage will be payable by you if it is deemed a customer error. For example: Incorrect product/size has been chosen by the customer.

### CUSTOMER DETAILS

Your Name: .....

Address: .....

Suburb/City:..... Post Code:..... State:.....

Daytime Contact Phone No: .....

Email: .....

### ORDER DETAILS

Invoice No : ..... Return no: RN .....

Product Purchased:.....

Quantity:..... Product Code: .....

Reason for Return/Exchange: .....

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.....

Signed: ..... Date: .....

Please return with the product and original invoice to PhysioWorks, 18 Bowser Pde, SANDGATE QLD 4017